



Terms & Conditions/ Boarding Contract for: Cat(s) Name(s): _____

1. The owner guarantees that the boarding cat has up to date (within the last 12 months) vaccinations, covering his/her entire planned stay at Divine Creatures. All cats will be triaged on admission and any cat showing undisclosed signs of illness will be refused admission. This may include, but is not limited to, sneezing, weeping eyes, and nasal discharge.
2. The owner guarantees that the boarding cat is surgically desexed by a licensed Veterinarian.
3. The owner acknowledges that the cat has been treated with a topical flea prevention (e.g. Frontline, Revolution or Advocate) either the morning of, or late the night before, Check In. In the event that flea dirt is noted during the cat's stay, Divine Creatures will administer Frontline at a charge of \$22.50 per application.
4. **There are no refunds or credits for early holiday returns.**
5. To cover administration fees, and to ensure that other guests wishing to book into Divine Creatures are not disadvantaged, **all booking fees are non-refundable and non-transferable.**
6. There is a two-night minimum charge on any level of accommodation. There is a seven-night minimum charge over Christmas.
7. **Check In Time:** Mon - Fri: 8.30 am - 4:30 pm, Saturday: 9 am - 2 pm, Sun: 11 am - 2 pm.
Check Out Time: is midday. Check out between 12 pm - 3 pm: incurs a late fee. Check out after 3 pm: incurs an additional night's fee. Divine Creatures is closed on public holidays.
8. The owner agrees to pay all costs and charges no later than the cat's check in date, to Divine Creatures. Any additional charges or special services requested, including veterinary costs, must be paid on check out.
9. The owner's cat will be considered abandoned if it is not claimed within 7 days of the contracted check out date. Divine Creatures shall have the right to discharge of the animal in any manner they consider appropriate. The owner understands that if their animal is deemed abandoned, the owner is still responsible for all boarding fees, veterinary charges or attorney fees incurred to collect this debt. Interest will accrue as allowed by NSW law until paid in full.
10. The owner agrees to give permission to Divine Creatures to allow personal information regarding the owner and the cat(s) to be given to or received from a duly licensed veterinarian.
11. Under no circumstances will Divine Creatures, or any of its employees or agents, be held responsible for any items lost, destroyed, damaged, or left behind on these premises such as toys, bedding, collars, food, medication, etc.
12. The owner gives permission for any photographs or video taken of the boarding cat(s) to be used on social media and advertising pertaining to Divine Creatures.
13. All fees are subject to change without notice.
14. Under no circumstances will Divine Creatures, or any of its employees or agents, be responsible for paralysis tick, cat flu, injury, sickness, death, loss, or damage that may occur to any animal staying at Divine Creatures.
15. All supplied medication must be prescribed by a licensed veterinarian & clearly labelled as such. There is an additional fee per dose and per medication. To care for your cat, additional information pertaining to the illness and medication may be requested and must be supplied.
16. By signing these conditions and leaving their cat with Divine Creatures, the owner certifies to the accuracy of all information given. The owner acknowledges that the signing of this contract shall create a lien over the boarding cat in favour of Divine Creatures. This lien will exist for so long as moneys are owing pursuant to this contract.

Signed _____ (PRINT NAME) _____

MEDICAL INFORMATION:

Some cats are at a higher risk of losing weight, being off their food for a short time, experiencing anxiety and diarrhoea. Such cats, including aged and 'stressy' cats may have a decline in health or health issues may become more pronounced or reoccur due to the stress of being away from home and their owners. In some instances, over the counter laxatives or other medications may be administered to assist your cat's comfort during their holiday with us. Divine Creatures endeavour to offer the very best of care when we accept your pet for boarding. Your assistance in supplying appropriate information and informing us of any pre-existing conditions will help us to ensure that we provide the best possible care for your cat.

If we deem it necessary for the boarding cat to have veterinary attention, every effort will be made to contact and advise you accordingly. If we are unable to contact you, we will seek veterinary attention as we see fit. In any event, the owner will be liable for all expenses incurred.

In the unlikely event that the boarding cat becomes sick, I consent Divine Creatures or agent, to transport my cat(s) to the Small Animal Specialist Centre (S.A.S.H.) which is staffed 24 hours - 1 Richardson Place North Ryde, for emergency first aid treatment. Your regular Veterinarian will be contacted by S.A.S.H to ensure they are kept informed of your cat's progress.

I consent to the sum of \$_____ (If this is left blank, a default sum of \$1000 is consented for emergency treatment, until I am able to be contacted.)

Signed _____ (PRINT NAME) _____ Date: _____